Attorney's Docket No.:

N THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Todd R. Wagner et al.

Art Unit: 3623 Examiner: M. Irshadullah

Serial No.: 10/014,840

: October 22, 2001 Filed Title

: REAL-TIME COLLABORATION AND WORKFLOW MANAGEMENT FOR A

MARKETING CAMPAIGN

MAIL STOP AF

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

REPLY TO ACTION OF NOVEMBER 12, 2003

Please amend the above-identified application as follows:

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GROUP 3600

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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